

JACKSON TEECE

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To Whom it may Concern

**NORTH CONSTRUCTION & BUILDING Pty Ltd
HIPPOCRATES-FRONDITHA CARE RESIDENTIAL AGED-CARE FACILITY
MAYFIELD EAST, NSW**

We are pleased to provide this reference in relation to North Construction & Building with reference to their work on the above project.

The Hippocrates-Fronditha Care Residential Aged Care Facility completed in November 2009 has a construction value of \$10.5 million (incl. GST). The two storey facility provided a total of 67 beds in a building designed around a central landscaped courtyard.

North were appointed as Contractor for this project following a competitive tender process.

We enjoyed working with North on this project and were appreciative of their professional and adaptable approach. An example of this approach was particularly evident in addressing the complexities of site contamination works, as the construction site was affected by its post-industrial use. This unavoidable issue altered construction programming and the creative approach adopted by North limited excessive costs to the Client.

North also demonstrated a collaborative approach, not only with ourselves as Contract Administrator, but also with neighbouring landowners throughout the course of the construction period. An example of this approach was the good relations fostered with the adjoining neighbour to the east of the site. This close relationship enabled them to utilise the neighbouring property to get to inaccessible parts of the site.

A clear observation while working with North was the common mindset adopted by all of their staff. From Director to Project Manager to Site Foreman, their team approach was clear and decisive and reinforced the project with practical advice on issues of build-ability.

North management procedures were also well established and organised. Their systems of reporting, requesting further information and claims to adjust contract were clear, concise and well justified. Their management skills were also evident in their dealings with sub-contractors. Although the relationship between North and the sub-contractors remained a separate contractual relationship throughout the course of the construction period, it was observed that co-ordination of the labour force was well managed and this assisted North to instil a genuine team approach on the project. This well organised approach developed into a respectful nature observed by all personnel involved on the project - shared by sub-contractors, North, the Client and ourselves. Evidence of this approach was represented by the fact that the project reached Practical Completion one month ahead of the Contractors construction program. At regular site meetings North always referred to a 'construction program' and a 'target program' and at each meeting were obviously driven to complete the project ahead of time without compromising quality.

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Architecture

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Jackson Teece Chesterman Willis Pty Ltd trading as Jackson Teece
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Nominated Architect Ian Brodie (4275)

We would be happy to work with North in the future, as we consider the project to be a successful outcome for the Client, North and Jackson Teece.

Yours sincerely

A handwritten signature in black ink, appearing to read 'John Gow', with a horizontal line underneath the name.

John Gow
Jackson Teece
Associate Director
NSW Registered Architect No.6790