



St Vincent de Paul Society

NSW

*good works*

---

**BROKEN BAY DIOCESAN COUNCIL**

**ABN 46 472 591 335 008**

Suite 203/1 Katherine Street

Chatswood NSW 2067

**PO Box 1426**

**Chatswood NSW 2057**

Tel: (02) 9415 2664

Fax: (02) 9415 3193

Email: [jkelly@svdpbrokenbay.com.au](mailto:jkelly@svdpbrokenbay.com.au)

13 November, 2012

**TO WHOM IT MAY CONCERN**

North Constructions has undertaken four major building projects on behalf of the St Vincent de Paul Society Broken Bay Diocese.

In each of these projects North has displayed a level of professionalism and workmanship that I believe differentiates them from many other construction companies. It is for this reason that the Society continues to use North and recommend them for building work to others.

From a customer service perspective North is an example to the industry of how to manage client expectations and questions. From site foremen to company directors, North staff is accessible and courteous. They take the time to explain to the client what is happening with the project, and is there a better and more cost effective way to proceed. Once the project is completed they don't just walk away but will ensure any minor follow up works are done with a minimum of fuss and in a timely manner.

I am happy to make myself available to answer any questions in relation to the work that North has done for the Society.

Regards,

John Kelly

Diocesan Executive Officer